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Be Wary of Student Trip Scams

As students take time off for spring break and prepare for high school and college graduations; the Utah Division of Consumer Protection warns students and their families to be cautious about purchasing student travel packages that seem too good to be true. To ensure that your child's trip is a pleasant one, it is recommended that you get a detailed, written contract of what is included in your travel package. Make sure the contract has the name of the hotel, airline, and airport you're flying out of and take special care to see if your contract allows your group to be switched to another hotel.

Here are a few other questions to ask:

1. Is the "beachfront" really on the beach or a few blocks away?
2. What's included in the meal plan and what are the meal plan rules?
3. Is the price the total price, or will you have to pay anything extra on arrival?
4. If you need to cancel, what is the policy for a full or partial refund?

The Utah Division of Consumer Protection receives complaints every year from consumers who bought travel packages where charter flights were delayed, accommodations were switched, hotels were overbooked and promised items like beach parties or concerts were never delivered. It is always best to use a reputable travel agent or tour company. To check out a company's complaint history or to file a complaint, contact the Utah Division of Consumer Protection at **530-6601** in the Salt Lake Area or **1-800-721-SAFE** from anywhere else in the State.

PRESS RELEASE